

# TRAINING COURSES



## ICAM Lead Investigator Training

**Duration:** 2 days

**Course type:** Face-to-face/ Public or in-house, online self-paced and also delivery via Zoom or Teams (and Hybrid) available

**Course Materials:** Workbook and Pocket Investigation Guide

This two-day course is aimed at safety leaders wanting to become ICAM experts; responsible for keeping track of incidents, conducting detailed investigations, and determining the best response to workplace incidents.

It provides a comprehensive education in best-practice ICAM methods.

Successful participants will be qualified to supervise incident investigations in the workplace, and will gain access to the tools needed to manage them.

[CONTACT](#)

## ICAM Governance Training

**Duration:** 4 hours

**Course type:** Face-to-face and virtual/hybrid (via Zoom or Teams)

**Course Materials:** Workbook and Pocket Investigation Guide

This half-day course is designed for Senior Management, Duty Holders and personnel appointed as Approving Officers for Incident Investigations wanting to gain an understanding of investigation methodology, and the skills required to effectively review, critically assess and sign-off on incident investigation reports.

It is critical that Approving Officers understand the investigation methodology in order to effectively review investigation reports and be assured that any recommendations proposed will achieve the goals of prevention, recurrence and reduction of risk.

[CONTACT](#)

## The '5 Whys' Workshop

**Duration:** 1 day (*Note - workshop also available as a half-day option for those who already possess basic investigation skills*)

**Course type:** Face-to-face and virtual/hybrid (via Zoom or Teams)

**Course Materials:** Workbook and instructional poster for all participants

This one-day workshop is designed for key personnel who are required to investigate incidents and their underlying root causes.

The 5 Whys Technique is used for low-level incidents or in conjunction with the Incident Cause Analysis Method (ICAM) when required.

Successful participants will learn how to assist in investigations under the leadership of a trained ICAM facilitator. Participants will also acquire the skills to independently investigate low-consequence equipment damage, environmental damage, injuries and production loss events.

[CONTACT](#)

## ICAM Investigation Basics for Team Members

**Duration:** 1 day

**Course type:** Face-to-face and virtual/hybrid (via Zoom or Teams)

**Course Materials:** Workbook, instructional poster and pocket investigation guide

This one-day course is designed for personnel who will be called upon to participate in an investigation team for low and medium-level incidents.

Participants will acquire basic knowledge and skills to understand the investigation methodology, their role in the investigation and how they can support the Lead Investigator.

[CONTACT](#)

## ICAM Refresher Workshop

**Duration:** 1 day

**Course type:** Face-to-face and virtual/hybrid (via Zoom or Teams)

This one-day workshop is a refresher course designed for personnel who have previously completed training in ICAM but have not applied their skills for some time and wish to maintain currency.

[CONTACT](#)